



Hayley's Swimming School

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Welcome to Hayley's Swimming School, below you will find the information you will need when you bring your children for their swimming lessons...

Appropriate swimwear

Please ensure that children are wearing appropriate swimwear. Girls to wear swimming costumes rather than bikinis and boys to wear swimming trunks or tight shorts (the baggy ones just make it harder for them to move through the water). Any long hair tied back and jewellery and watches removed.

Payments

Payment can be made by card using the link from the invoice. We also accept payment by cheque, made payable to Hayley's Swimming School sent to this address: Flat 1, 16 Church Road, West Kirby, CH48 0RW (please write your child's full name on the back of the cheque) or to make a payment using your online banking facility, please use the following details...

Sort code: 09-01-28

Account number: 54200934

Please remember to use your child's initial and surname as your reference e.g. for Jane Smith use "JSMITH".

Finding us and parking



Carlton Lane, Hoylake, Wirral CH47 3DB

Please park on the main road (Birkenhead Road) and walk half way down Carlton Lane. The pool is on the right. You will see the sign 'Senior campus'.

Enter through the green gate and wait outside the building (you will see the sign 'Swimming Pool') to be called in.

Please do not park in the car park (it is for residents only and is in our contract with the pool that our customers do not use it). There is plenty of parking on the main road (Birkenhead Road).

There will be **no spectators** allowed on the poolside.

1. Please arrive '**BEACH READY**'. This means swimming costume/trunks on and robe/dressing gown or onesie over the top. Please stay in your car until a five minutes before the beginning of your lesson and queue 2m apart outside the door. You will be called forward to enter the building once it is time for your child's lesson. You may walk them into the building, taking off your shoes first.
2. There is a one way system which is marked by arrows going through the girls changing room onto the poolside. Then the exit is through the boys changing room. The changing rooms and showers are not to be used, they are only a through route.
3. As you enter the building there will be cards to pick up (credit card size) for you to keep with a QR code on. Hold your phone camera over this and follow the link to sign in for Test and Trace. It is very important you do this at every lesson. This can be done while you are sitting waiting for your child's lesson to finish or after you leave for the parents in the water (once you have the cards you can do this while you are queueing to get in before every lesson). If you don't have QR code reader or are unsure, please ask a member of staff and they will be happy to help you.
4. Parents of **Beginners** please arrive beach ready (**wearing a mask until you get into the water**) alongside your child. Wear a robe/loose clothing easy to take off and put back on the poolside as there is no changing rooms available. There will be a chair on poolside for you to leave your belongings and to get dressed at after the lesson.

5. Parents of **Improvers**, you may walk your child onto the poolside (**wearing a mask**), put their robe on a designated chair each then they will then be directed to a cone to sit at for their lesson to begin. There is a classroom at outside which you may wait in. At the end of the lesson the children will be able to put their robe back on and walk to the door with a member of staff to meet you.
6. As you enter the pool building please put on your mask, remove shoes, your child's robe and use the sanitizer supplied.
7. During the lessons please stay in the vicinity. Toilets are available on in the boys changing room if needed but if it can be avoided, even better.
8. Each class will leave when instructed by the teachers. Beginners and accompanying parent or guardian will change quickly on the poolside and leave through the boys changing room. Improvers will be go to parents or guardians on poolside to put on robe and leave through our usual entrance and exit door using the hand sanitizer on the way out. There will be staff directing you to the exit.

Please note:

- Shoes must be removed before entering the poolside area.
- Masks must be worn inside the pool building by attending adults unless in the water unless exempt.
- Only 1 adult with each child.
- Teachers will not be wearing masks/visors but observing the 2m rule.
- Our non-teaching staff will be wearing visors and also observing the 2m rule.

Changing rooms

The changing rooms are not in use.

Poolside

There will be no spectators on poolside.

Beginner parents (1 per child) will be in the water with the children, there will be a chair for each parent/child pair to leave your belongings.

There will also be a chair each for each Improver to leave their robes on poolside.

Please do not leave the vicinity whilst your child is having their lesson. There is a classroom opposite the pool for you to wait.

Lessons

Each lesson is 25 minutes long to allow for as little crossover between groups as possible and sanitizing of equipment and high contact surfaces. We use back floats, arm discs and woggles (or noodles as some people call them!). We will be reducing the amount of equipment we use until guidelines are relaxed. Each child will have their own equipment for the duration of the lesson.

Thanks,
Hayley

If you have any other questions that I have not covered above do not hesitate to get in touch.